



EHR and COVID-19 Announcement 3/20/2020

We at the Rush Creek Counseling Center are devoted to serving our clients. In this time of global pandemic, we have to adapt our services for the health and safety of all involved. We are transitioning all of our clients to teletherapy sessions via a web-based, HIPAA compliant service, Doxy.me.

Your counselor will be contacting you with specific links to access their account at Doxy.me. If you don't get an email soon, please contact them directly. You can call the office at 817-704-6991 or emails are as follow:

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Additionally, we will be implementing a new electronics health records system (EHR) very soon. If you are an established client, you will be receiving an email to set up your portal account. This is VERY IMPORTANT to do. This new system is so great and it will provide many new features/benefits to our clients such as submission of paperwork through the portal, secure messaging with your counselor, self-scheduling, private journal, etc. Once this new system is functioning, we will no longer be communicating with clients through email.

Lastly, please join us in prayer for our country, our fellow Americans, health care workers, and first responders. Every single person is affected in some way by this pandemic. But one thing I know for sure: GOD IS ON THE THRONE and He has this in his hands. I rest in the knowledge that none of this is taking him by surprise and that He is my source of comfort and peace.

Audra Dahl, MA, LPC-S
Director of Counseling