



WE ARE BACK IN THE OFFICE!

May 18, 2020

We at the Rush Creek Counseling Center are devoted to serving our clients. We are back in the office and accepting new clients. We are also conducting teletherapy sessions via a web-based, HIPAA compliant service, Doxy.me.

Due to different counselor needs during this time, we are partially staffed in office through the end of the month. Audra Dahl, Randi Beyl, Justin Ziebarth, and Jena Bennett are in currently in office. Ashley Coleman and Justin Harvey will return to the office on June 1. Kym McKenzie will return sometime this summer. Teletherapy sessions will be conducted according to counselor preference. Please check with your counselor if you want to continue to do video sessions.

Your counselor has a specific link to access their account at Doxy.me.

Audra Dahl	https://doxy.me/audradahl
Kym McKenzie	https://doxy.me/kymm
Justin Ziebarth	https://doxy.me/rushcreekcounselingcenter
Randi Beyl	https://doxy.me/randibeyl
Justin Harvey	https://doxy.me/justinharvey
Jena Bennett	https://doxy.me/jenabennett
Ashley Coleman	https://doxy.me/ashleycoleman

For the time being, we will not have people in our waiting area. We ask that you arrive at the building a few minutes prior to your appointment but wait in your car (or you can bring a chair and find a shady spot!) until we call you to meet us at the door.

Additionally, we have implemented a new electronics health records system (EHR) through CounSol. If you are an established client, you should have received an email to set up your portal account. If you haven't received it, please check your junk mail or spam folders. This is VERY IMPORTANT to do. This new system is so great, and it will provide many new features/benefits to our clients such as submission of paperwork through the portal, secure messaging with your counselor, self-scheduling, private journal, etc. We will no longer be communicating with clients through email.

I know there are a lot of forms to complete but with a new system and with doing teletherapy, there are new forms that are required. I really appreciate your compliance with this!

Audra Dahl, MA, LPC-S
Director of Counseling